

Santee Electric Cooperative's "SECIN" Program – Terms and Conditions

Santee Electric Cooperative's "SECIN" Service Description

Santee Electric Cooperative's "SECIN" service is an alert messaging service that sends utility alerts and notifications. End users will receive information about this service by texting "SECIN" to 843-355-6187. There will be no affiliate or white label use for this campaign and no other content providers or brands will be used on this phone number without a new submission. The maximum number of messages sent to any subscriber will be 20/week.

All messages sent on this campaign are strictly on an opt-in basis and no "premium" messaging is allowed. Users who have opted in can opt out by texting STOP, QUIT, CANCEL, END, UNSUBSCRIBE, REVOKE or OPTOUT at any time. A message confirming the opt-out will be the last message sent by TextPower to that number until it opts in again by texting "SECIN" to 843-355-6187.

Pricing: Message and Data rates may apply.

Short Code Information: All Santee Electric Cooperative's services originate from phone number 843-355-6187. You will never receive any content from Santee Electric Cooperative's "SECIN" from any other source. If you do receive content from another source stating to be Santee Electric Cooperative, please call 800-922-1604.

TextPower

TextPower is the company that will be managing the text messages on the "SECIN" keyword. TextPower is a company specializing in text solutions for utilities, courts and other institutions that depend on mission-critical notifications. TextPower specializes in providing emergency and informational messages for utility company outage alerts, storm warnings, court appearances, account updates and other essential information.

TextPower Privacy Policy [Click here for the TextPower Privacy Policy](#)

Santee Electric Cooperative's Privacy Policy [Click here for the Santee Electric Cooperative Privacy Policy](#)

IF YOU ARE A UTILITY CUSTOMER EXPERIENCING AN ISSUE, YOU MUST CONTACT SANTEE ELECTRIC COOPERATIVE DIRECTLY. TEXTPOWER PROVIDES ONLY TEXT MESSAGING SERVICES TO YOUR UTILITY AND CANNOT HELP YOU RESOLVE OUTAGE ISSUES.

Service/Help info: To get help with Santee Electric Cooperative's "SECIN" SMS text message service, you may email us at easkins@santee.org or call us at 800-922-1604.

You can also request our contact information from your mobile phone at any time by sending a text message with the word "HELP" to 843-355-6187.

Opt In/Opt-Out info: To opt into (start service) send "SECIN" to 843-355-6187. You may also sign up by going to:

<https://secure.textpower.com/ExtRef4R/WebSign?UID=%7B64B75C2E-78D5-4E44-BF12-F25020EEC793%7D>

To opt out (stop service) from Santee Electric Cooperative's "SECIN" service, send a text message with the word "STOP, END, QUIT, CANCEL, UNSUBSCRIBE, REVOKE or OPTOUT" to 843-355-6187 from your mobile phone and we will unsubscribe you from our service. You will not receive any additional text messages via your mobile phone.

Frequency of program service:

Santee Electric Cooperative's "SECIN" is an alert service. No more than 20 messages/week will be sent.

Carriers supported on the program.

Santee Electric Cooperative's "SECIN" service is compatible with all major cell carriers including Alltel, AT&T, Boost Mobile, Cellcom, Cellular One, Cellular South, Cincinnati Bell, Cricket, Metro PCS, nTelos, T-Mobile, US Cellular, Verizon Wireless, Virgin Mobile and most small rural carriers that participate in the Interop3 network.

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